



Annual Report 2013

A Few Words From Our Chairman

It has been a year with many rewarding moments, as well as some challenges. Though a year of transition, we made solid progress on many fronts, including the introduction of strategic executive roles and dealing with succession. We have said goodbye to the outgoing MD, Grant Abernethy, who retired in December 2013. Our new MD, Monica Folscher, has taken to her role like a duck to water and her impact and refreshing approach is already being felt across the Foundation.

South Africa is a diverse country with rapidly changing demographics of a growing middle class set against rising income inequality. Nearly half of the country's people live below the poverty line and therefore the scale and complexity of the issues facing our country are magnified. Studies show there is a direct link between poverty and deprivations in health care, education, training and general social infrastructure. Without access to quality health, education and income earning opportunities, the vast majority of the poor face a daily struggle for survival.

Every day Thembalitsha is working to provide people with the hope of healthier and happier lives. We are privileged to have taken on the responsibility of delivering health care services to patients without access to same, education to children who otherwise would not have had access to a school and training people previously without hope of obtaining a skill to a point where they have income earning opportunities.

We are pleased with how we are discharging this responsibility, but we are far from satisfied. We will be united in our ambition to live out our vision to restore hope by providing education, training and healthcare to develop and aid the destitute, sick and vulnerable in the community.

In order to be able to provide these services to our stakeholders we need funds and have identified fundraising and marketing as an area in need of increased attention. To that end we have looked at how best to restructure the fundraising and marketing team and have sought to identify resources from within our organisation and externally. In the end the pieces of the puzzle fell into place quickly. The outgoing Chairman and Founder, Frank Christie, has taken on the lead marketing role and assembled a team of talented and passionate individuals around him. We are pleased and privileged to continue to receive the benefit of Frank's talents and the value he adds as our Founder is of immense importance.

HIGHLIGHTS

Amongst the many highlights the following stand out:

- Village of Hope construction project with support from the University of Stuttgart has been completed. Focus and dedication has resulted in massively improved infrastructure utilised by our employees, volunteers and patients.
- The Sport programme in Grabouw is going from strength to strength, touching the lives (through sport) of thousands of children in the area.
- Themba Training partnering with the Gerald Wright Foundation to do a scoping study on the viability and form of a potential Early Childhood Development project in Grabouw.
- Partnering with Paul Cluver, Appletiser and others to hold the successful Hope concerts at the Cluver Amphitheatre, hosting diverse acts like Parlotones, Matthew Mole, Jeremy Loops, Nataniel, Suzanne Vega and others.
- Strategic thinking interviews conducted by one of our US Board members, Helen Baxter-Southworth were highly beneficial in assisting us with the fleshing out of our broader strategic planning processes.

FROM ADVERSITY TO OPPORTUNITY

From adversity comes opportunity! The School of Hope was taken to court by its landlord, with the landlord seeking the eviction of the School from its Athlone premises. The upside of this very stressful event was the identification of amazing new premises in Waverley Park, Mowbray. We have now taken these premises that are

truly a blessing and now enables the Foundation to house its children in world class surrounds. The training and conference facilities can be utilised by the broader Foundation and to earn income through renting to external parties.

The challenges we face in this ever-changing not-for-profit landscape require time, vigilance and dedication to meet. For instance the government is restructuring its support programme leading to us having to urgently re-evaluate and restructure our Care programme. We have felt the impact of this restructure in a place close to our hearts. Our Thembacare Athlone project (which was the first project launched under the Thembalitssha banner) has now lost its government funding. The government has chosen to channel funding previously allocated to us to larger organisations in the area. The likely outcome of this process is the closing down of our Thembacare Athlone facilities and redeployment of our loyal Thembacare staff. Whilst this is a sad event for our organisation we know our talented staff (those who will not be redeployed within our organisation) will be a blessing to other organisations.

OUR INSPIRATION

Whenever challenges come across our path it does well to remind ourselves of the fruits that are to be had in pushing through adversity. It is easy to be inspired by our stakeholders.

- Fatimah, mother at 15 and daughter of street vendors in Mitchell's Plain, who is currently studying in her second year at Stellenbosch University.
- Former shelter-dweller Khumbula Mdende is currently in his final year at Cornerstone Institute.
- Mishqa, an entrepreneur from gang-infested Bokmakierie, is now the owner of two taxis and shuttles children in the Cape Flats safely to and from school.
- Shack dweller, Thandeka, recently graduated from Huguenot College as an auxiliary social worker.
- A little boy, Ivan, needed care whilst his mother, a client of ThembaCare Grabouw suffering from TB, received hospital treatment. Whilst in our care he was placed on preventative TB treatment and a place was secured for him in the local crèche. Sadly his mother passed away but he has been reunited with his paternal uncle and family and is doing really well!
- Xolisiwe who gave birth to a beautiful baby boy in Helderberg Hospital wrote us this letter: "You guys came on Monday to give us bags with nappies, pads and baby blankets. I just want to thank you about because I had quite a few of mine (nappies) and so with yours I manage to change my baby using yours cause mine were finished already. I really appreciate what you guys do to people. Thank you Thank you and thank you and God Bless."

You can find these and other stories of the work our projects do, as well as our most recent unqualified audited financial report and much more, at www.hope.org.za. I hope you will be as inspired by these as we are.

OUR COMMITMENT TO OUR STAKEHOLDERS

Our continued progress has been made possible by the belief in our mission that all our stakeholders share with us. The Board is committed to continuing the proud tradition of Thembalitssha as a purpose-led organisation, calling on the great range and diversity of all our stakeholders' talent and capabilities.

We will further dedicate ourselves every day to the responsibilities defined in our objectives namely to restore hope by providing education, training and healthcare to develop and aid the destitute, sick and vulnerable in the community.

We will also continue our commitment to our employees, and to the communities in which we operate and proudly call home. We will strive to further strengthen our global governance including relationships with our UK and US boards, further joining up communication structures at board level enabling us to tap into the strengths offered by a multinational organisation with a joined up vision.

We are increasingly focusing on walking the talk, delivering quality services to our clients that are at least on a par with that provided by the private sector.

The Board is looking forward to working with all our stakeholders in what is bound to be a very exciting year for the Foundation.

Jan Scholtz | Chairman, Thembalitssha Foundation

The Thembalitssha Foundation NPO No: 007-409 Reg No: 1997/003064/08

Directors:

Monica Folscher - Managing Director, Frank Christie – PR Specialist, Katherine Christie - Financial Officer, Anthony Geard - Treasurer, John Miller - Vice Chairman, Jan Scholtz - Chairman, Jan Truter - Director, Timothy Walker – Director

Managing Director's Report

I was appointed Managing Director of Thembalitsha Foundation at the end of 2013 and I am looking forward to a busy 2014 with all the challenges that are part of life in a non-profit organisation.

2013 saw a dramatic decrease in international government grants, resulting in financial crises for hundreds of non-government organisations. In addition to that, the South African government departments are looking to change their funding focus and their corporate CSI programmes will be re-aligned accordingly, placing further pressure on organisations delivering services to the poor, the vulnerable and the destitute.

There are many worthy charitable organisations in South Africa, but what makes Thembalitsha Foundation unique is the spectrum of projects that we cover in our service to communities, fulfilling the most crucial human needs through education, training and health care. Through these projects we implement our vision of transforming lives, of building human capacity to a point of self-reliance and thereby restoring hope.

With almost 150 staff members and volunteers who are passionately involved in our seven projects, we make a formidable team. We realise that, as a non-profit organisation relying on donor funding, we should be governed by sound business principles that each one of us is accountable and that decision making processes need to be transparent. We are here to serve the beneficiaries. As the late Nelson Mandela said: "Our human compassion binds us the one to the other – not in pity or patronisingly, but as human beings who have learnt how to turn our common suffering into hope for the future."

We are not only leaders in hope, we are *dealers* in hope. We eat, sleep and pray hope. We are marketing hope. We see hope restored every day, in big and small ways:

- In our matric results at School of Hope, where high-risk youth get another opportunity to finish school.
- In our Themba Care adult and paediatric hospice care facilities, where we ensure quality in life and dignity in death for every patient.
- In our Graceland pre-school, where farm-workers' children, many suffering from Foetal Alcohol Syndrome, are prepared, on all levels, for main stream schooling.
- In our Themba Training centre where adult entrepreneurs are taught the skills necessary to make a success of their informal businesses in the townships, where women are taught sewing skills to make an extra income.
- In our Village of Hope where young high-risk children infected or affected by HIV/AIDS are given a temporary safe haven
- In our sport programme where young children learn important life skills through exercise and group discussions

Thembalitsha is the Xhosa word for New Hope. Thembalitsha Foundation is the vehicle for restoring that hope.

"There is no medicine like hope, no incentive so great, and no tonic so powerful as expectation of something tomorrow." Orison Marden

My focus for 2014 will be on putting a strong strategic vision in place and to guide the foundation in implementing this vision. I feel honoured and humbled to be part of Thembalitsha Foundation and to be of service to our beneficiaries.

Monica Folscher | Managing Director, Thembalitsha Foundation

Project Reports

Bosom Buddies



Summary of 2013

At Bosom Buddies we continue to grow and expand our reach of new mothers.

On a daily basis many women arrive at the state hospitals alone in their labours, with very little knowledge of what to expect, little privacy is afforded to them and they birth alone with no understanding of pain relief or the birth process. After the ordeal, they go back home with their baby and often without any clothes or a blanket. This is where Bosom Buddies steps in.

Bosom Buddies provides nappy bags with clothing, blankets and products for the newborn as well as hygiene products for the mother. By doing this we ensure that no baby goes home without being adequately clothed and each mom feels that their community do care and the birth is recognized and celebrated.

Since its inception almost 8 years ago, Bosom Buddies has reached thousands of women. We personally deliver approximately 400 bags per month to Helderberg Hospital and Macassar Day Hospital.

In our aim of educating and empowering women, particularly mothers, Bosom Buddies has made huge strides this past year. This has been a year of growth, broadening visions, building relationships and expanding our area of influence.

Highlights/Achievements/Key Project Developments

- As qualified doula and breastfeeding counsellor, I attended the course in lactation management as offered by the Department of Health in January. This qualifies me as trainer of breastfeeding counsellors as well as any medical staff who attend to pregnant and/or breastfeeding mothers. I have since taken part in two training courses during this year, offered from Khayelitsha District Hospital. The Department of Health aims to have all healthcare staff, whether NGO home-based care workers or as employed by city clinics, have the relevant training and Bosom Buddies is seen as a respected, educated and experienced in this field.
- We are proud to welcome another employee – Liezl Bantham, to our staff. Liezl has worked for 8 years as breastfeeding peer counsellor at the Macassar Day Hospital. She is passionate about her work in

educating mothers and saving lives and is extremely experienced. Liezl visits the following clinics: Helderberg Hospital antenatal, Grabouw Day Hospital, Kleinvlei clinic, Fagan street clinic and Macassar day hospital. Here she encourages, teaches and motivates new mothers.

- Zoleka Malamba, our second breastfeeding counsellor, is well known and respected for her expertise in the area of mother-to-child-transmission and visits the following clinics: Sir Lowrys Pass, Somerset West clinic, Mfuleni, Grabouw Day Hospital and Macassar Day Hospital.
- Through these efforts, as well as our volunteer-driven visits to the Helderberg Hospital, we now reach over 1 000 mothers each month.

Challenges

- As always, we dream of doing more, of reaching more mothers and to actively impact infant mortality and morbidity. We are anxious to grow, to be active in more areas, to do home visits and set up more support groups. Alas we are constricted by funding and have to be patient in our progress.
- In a recent report by Save the Children, it is estimated that 830,000 babies could be saved every year if they were breastfed in the first hour of life. The colostrum, or first milk, provides potent antibodies that protects against disease. Breastfeeding in that golden hour after the baby's birth typically leads to exclusive breastfeeding for the first 6 months.

So why isn't this happening? Save the Children identifies four major barriers to breastfeeding:

- 1) Community and cultural pressures
- 2) The health worker shortage
- 3) Lack of maternity legislation
- 4) Inappropriate marketing of breast-milk substitutes

In the developing world (this includes South Africa); the price paid is particularly high. A baby dies every 30 seconds for lack of protection breastfeeding provides against malnutrition and deadly disease.

Bosom Buddies strives to counter these issues to make a real change to the statistics.

Hopes for 2014

At BB we recognise the great need for employment for our mothers and have initiated a sewing project to give them a skill and a means to an income. Basic Business Training will be done by Themba Training and the ladies are equipped with practical and theoretical business know-how. We will be partnering with the wonderful guys from Themba Training and offering this service from their premises.

During the next year, we will be expanding our antenatal and breastfeeding education further into Crossroads and Khayelitsha. We aim to have a presence in every area in our sub district, whether through support groups or educating from health facilities.

Acknowledgements/Thanks

We have the following supporters to thank for partnering with us during 2013:

- Africa Transport Solutions (ATS) for unlimited collections of donations country wide and monthly financial contributions.
- Kimberley Clark for sanitary towels and nappies
- The Clothing Bank
- ENSW church

- The Miles for Moms Team
- Friends, family and facebook friends – thank you for your continued support. Thank you.

Frances Fuchs | Project manager, Bosom Buddies

ThembaCare Athlone



Summary of 2013

This year has been a year marked by successes in so many areas. With our passionate and skilled staff, we can guarantee quality care for all our patients. Our IDT team is committed to provide holistic care to our patients and families through our comprehensive programme. The focus of the programme is to address emotional and spiritual care, medical care, physical and mental development as well as nutritional rehabilitation to both our patients and families. We have seen so many children going back home feeling better and some having achieved crucial growing milestones and for us as staff, this is a rewarding experience knowing that we have made a difference in a child's life. Most of the parents and families benefit from our educational programmes, therefore gaining positive insight in the diagnosis and treatment process of their children. This means that parents are empowered to be able to make sound decisions and take part in their children's treatment programme, thus encouraging adherence and cooperation. We have also seen an increase in both our admissions and discharges throughout the year, with full bed occupancy during some months in the year, and this is as a result of the demand of the type of services that we provide for children in need of palliative care.

Highlights/Achievements/Key Project Developments

- Our intake has doubled with 100% bed occupancy since the second quarter of the year. We have also managed to discharge quite a number of children back to their families within the specified period. The total number of admissions during this year is 42, while we have managed to discharge a total number of 16 children back to their families.

- The Health Systems and Strengthening Programme (**HESP**) which we have embarked on with the financial and technical support from HPCA has helped us to establish a forum that aims to address challenges in providing quality service for sick and vulnerable children. We continue to strengthen relationships with our network partners through regular meetings and open communication lines. This has resulted in clear referral systems, identification of gaps in services as well as ensuring continuity of care at community level once our patients have been discharged.
- It is with great pleasure to mention that our social work team has done a great job in trying to trace a little boy's family whose mother could not accept him back due to her own ill - health and other challenging social problems. The 4 year old boy was successfully re united with a capable aunt who is more than willing to take care of him together with 3 other siblings. The little boy has been with us for the past 15 months and have since been ready to be discharged. We would also want to congratulate our Occupational Therapist by being granted by the court foster mother status for an adorable 2 year old girl whose family have abandoned her here at Thembacare for the past 18 months.
- All our staff received uniforms as a sponsor from a big company. This item has been on our needs list for the past 4 years. What a good sight to see all staff dressed in their brand new uniforms and ready for their duties.
- We are also grateful for the colourful window blinds that were donated by a very caring and loving individual. These have brought about some life and brightness in the children's wards and playroom.
- **International Nurses Day:** We had a special event for all our nursing staff in honour of this day. This day was well spent and was dedicated to our nursing staff in acknowledgement of their dedication to their work despite the challenges they experience in trying to offer quality service to all our patients. This was followed by a scrumptious dinner and a lot of singing and dancing.
- **The Mandela Day** celebration was sponsored by our local Nedbank branch. Nedbank staff prepared a meal and some treats for our children and staff and also assisted with some chores , such as the feeding of babies, outdoor play as well as some cleaning of the premises.
- Three of our professional nurses received training in Paediatric Palliative Care (**PPC**)through HPCA. This means that we have staff that have expertise and who are well equipped to take care of terminally ill children and those with life threatening diseases. These skills come handy for our children who need special care.
- We have had 94 – 98% scoring through the assessments and monitoring and evaluation from both HPCA and DOH respectfully during the past two quarters of the year. We have been evaluated in organization policies, financial and administrative systems as well as patient care. These results are a true reflection of our passionate and committed IDT team.

Challenges

- Our lease with City Mission is coming to an end in April 2015. It has been a challenging mission to look for alternative premises as much as we are doing all we can, these come at a high cost and the challenge is to get premises where the service is highly needed.
- The greatest of all challenges is the withdrawal of funds by DOH. They will continue to fund us until end of March 2015, which means that we have about twelve months to strategically plan and decide about the future of Thembacare Athlone.
- We had three deaths during this year and the highlight has been the death of Assie, who has been under the care of the Thembalitsa Foundation, through Thembacare Athlone and Village of Hope for the past seven years. For Assie, Thembacare Athlone and Village of Hope have been the only places he has known as his home as his family never came to visit him.

Hopes for 2014

- To find suitable premises for 2015

- To come up with a funding strategy to sustain the project without the DOH funding.

Acknowledgements/Thanks

- DOH, Mitchell's Plain/Klipfontein Sub – structure
- Travel start
- Imperatech Solutions
- Mr Derek Lodan
- Cadbury/Kraft Foods
- HPCA
- Unitrans
- Lewis Stores
- Sanspar
- Mr Chanaiwa: nappies, pharmaceutical stock
- Prime Invest: sponsor the supply of oxygen cylinders
- Hollywood Sports: electric appliances
- Woolworths – Vangate Mall: food
- Clicks – Vangate Mall: nappies & toiletries
- Pick n Pay – Vangate Mall: nappies
- Catwalk Cosmetics Labs: toiletries
- Tydstroom: chicken donation
- Mrs Lynne Sherman – window blinds
- Broco Techno Park: staff uniforms
- KFC/ Roeloff Group – food
- TL Mechanics: annual Christmas party for kids

Nomakula Mrubata | Project Manager, ThembaCare Athlone

ThembaCare Grabouw



Summary of 2013

ThembaCare Grabouw has from the last quarter of 2012 to 2013 continued to grow from strength to strength. The beginning of this year saw ThembaCare Grabouw continue to experience financial growth & stability. Due to this, the project could focus more on the ongoing improvement of the Palliative Care Standards that are rendered to our HIV, TB, Cancer, chronic & terminally ill patients in the community of Grabouw and the surrounding farming areas.

Highlights/Achievements/Key Project Developments

- The In Patient Unit (IPU), has achieved a monthly Bed Occupancy Rate of over 90% monthly, this year.
- 83 patients have been admitted, cared for and supported in the IPU from the last quarter of 2012 - September 2013.
- The Home Based Care (HBC) Unit has cared and supported for more than 450 patients in the community of Grabouw.
- TCG through its HBC and IPU units has cared & supported for over 333 TB patients in the community of Grabouw to date, this year.
- The HCT Unit has done an amazing job by reaching 958 clients re: HIV testing; 930 clients re: TB screening; 2534 clients re: health education & other health testing in the local farming & surrounding areas in the community of Grabouw.
- NACOSA extended its funding to the HBC unit, for the continued care & support of our HIV & TB patients this year and also contributed to our organisation's staff capacity building through several training workshops throughout the year.
- ThembaCare Grabouw received LOTTO funding this year and a Bakkie was purchased which has helped our HBC staff reaching patients in previously inaccessible farming areas that used to be a challenge to access.
- Further building improvements were achieved this year through the funding that was received from the Gerald Wright Trust.
- The Hospice Palliative Care Association of South Africa (HPCA), focused on mentoring ThembaCare Grabouw in improving her Hospice Accredited Rating and a Development Plan will be put in place so that ThembaCare Grabouw can achieve a 3 Star Hospice Accredited Rating.
- The Department of Health trained 4 members of our staff this year in attaining their EPWP NQF Level 1 training and in which all 4 ladies excelled brilliantly in their final exams.

- One of our HCT Councillors attained her Social Auxillary Certificate after 2 years of training and many thanks goes to Themba Training that enabled a major part of her fees to be paid so that she could attain this life changing achievement.

Challenges

- The obtaining of a Fire & Safety Compliance Certificate has remained a challenge this year. Many of the improvements were achieved that were recommended by the Overberg Fire Department, in order to ensure that ThembaCare Grabouw becomes compliant. There are still a few improvements that still need to be implemented before the facility becomes compliant.
- This year the community of Grabouw again experienced violent political riots during the first quarter of this year, which impacted on the ability for the staff to render their care services in the IPU and in the community.
- There has also been ongoing movement of patients from their informal settlement accommodation, into better housing by the local Municipality. As wonderful as this is for most of our patients, a number of them ended up being lost to follow up care as their new addresses of residence were not made known to the HBC team. This however directly impacted and put a strain on the HBC team in order for them to continuously reach their monthly NACOSA home visiting targets for patients.
- 2013 also saw the IPU lose one of its staff members to Cancer and emotionally unsettle the facility as a whole. Debriefing was offered to our staff during this grieving period and still continues todate, for the benefit of our staff wellness.
- The nursing staffing capacity continues to be a challenge in the IPU. In spite of this challenge, certain patient care strategies have been put in place to ensure that the nursing care of patients is not compromised.

Hopes for 2014

ThembaCare Grabouw's hopes for 2014 include the following:

- Maintaining its HPCA 2 Star Hospice Rating and embarking on improving this to a 3 Star Hospice Rating.
- Obtaining the facility's Fire & Safety Compliancy Certificate
- Maintaining its DOH & NACOSA funding for the IPU and HBC units respectively.

Acknowledgements/Thanks

ThembaCare Grabouw would like to thank the following, for their generous support & for partnering with us during 2013:

- Department of Health (Overberg District)
- Grabouw Community Health Centre / Day Hospital
- NACOSA / GLOBAL FUND
- Hospice Palliative Care Association of South Africa (HPCA)
- Gerald Wright Trust
- Travelstart
- Elgin Free Range Chickens
- Appletiser
- Oude Molen
- Overberg Fire Department (staff training)
- Right To Care (staff training)
- Thembalitsha USA & UK
- Anders Linden (Sweden)
- Siphilisonke (HBC patient food parcels)
- Chrisna Dollman(GNLD cleaning products) , Chen Whyte (Manna 4 Africa) and all international volunteers

Village of Hope



Summary of 2013

Once again it's been another busy year for the team at the Village of Hope. Not only have we continued to provide an amazing service to the children who stay with us on the project who are infected or affected by HIV, AIDS and TB but we have also expanded our Sports Outreach with over 220 nine to fifteen year olds attending our daily programmes.

During 2013 year we have undertaken the third phase of the building works, with the help and oversight of the University of Stuttgart, which has now extended the capacity of the existing Children's Unit, provided new Office Space for our staff, reconfigured the Project Managers and Long Term Volunteer Accommodation and completed the eight bed Short-Term Volunteer Accommodation. However, the highlight of our year must be the fact that the project has received it's official registration with the Department of Social Development which means that we are now able to offer Temporary Respite Care to up to 12 children. This is fantastic news!

Highlights/Achievements/Key Project Developments

- Our major highlight has to be the receipt of our official registration with the Department of Social Development. This has been something that Maz and her team have been working on for the past three years and to receive the registration confirms that the service we have been offering here since 2009 is of benefit to the children of Grabouw and is now recognized by the South Africa Government. This therefore enables us to continue to work with our social workers to provide the care that is required for the most needy children in our community.
- The completion of the building works has enabled us to extend the number of children we are able to provide care for with a new kitchen and bathroom facilities that enhances the children's experience whilst they are with us. The new office space now means that our administration staff are able to work more efficiently and in a more organised fashion and the revamped accommodation means that our long-term volunteers have more space for their all-important down time.
- We were able to purchase a new 4x4 Bakkie (Pickup) which now means that we are able to venture into those difficult terrain areas with ease and having another versatile vehicle enables us to take more sports equipment out to our Sports Outreach.
- Over the course of the year we have been able to extend our Sports Outreach. This was helped by the provision of some new material which compliments the sports, life skills and bible story method that we have been working with for the last five years. We hosted a two-day training session where our Sports Mentors (local 16 to 20 year old boys and girls) were given skills training to enable them to deliver the

programme to their peers and we now have 14 of these Mentors who, along with our volunteers, deliver the programme each afternoon to over 220 children aged 9-15.

- We were also able to expand our Sports Outreach to the young children. Younger siblings of the older children who attend our clubs often come along to see what we are up to! We have employed a wonderful local man who is supplied by another NGO to provide some 'managed' simple gross motor skills games which engage the children from 2 years upwards. This development has meant that we are now able to concentrate on working with the older children without the 'interference' of the younger ones!
- The development of the land and project have continued and we received and installed a heavy-duty generator which can provide electrical back up for those times where we have power outages. This is a true blessing! Also, with some locally donated funds, we have been able to landscape the entrance and car parking areas. This not only compliments the aesthetics of the new buildings but provides clearer and more manageable direction to our visitors.
- Our further work in the community continues to expand. The Rainbow Smiles Club (our teenage HIV support group) continues to offer much needed support to around 15 children each week. Our work with two local crèches (via external funding) has meant that they have received both physical and administrative support which enables them to provide a better service to the children who attend their centers. Our weekly Soup Run, with soup provided by local restaurants, ensures that many families receive some sustenance for the difficult circumstances in which they live.

Challenges

- Our dear little Assemahle passed away in February and, although he was being cared for at ThembaCare Athlone at the time his passing, he had a huge impact on our team. We are only thankful that we were able to provide a loving home for him during his last years and know that his life here at the Village of Hope impacted so many people.
- Theft of our fencing and trees continued to be a problem, culminating with a break in at Children's Unit where four masked men held up our House Moms and children during the middle of the night. As a result we have decided to employ a security guard who covers every night and all weekend.
- Grabouw continues to be a volatile little town with the Farm Workers strikes placing both the Village of Hope and ThembaCare staff at risk as they made their way to work. Our Sports Outreach was also affected along with the lives of our Sports Mentors who live in the local community.
- HIV, AIDS and TB remain rife in South Africa and as the world's attention wains toward to plight of these people we really need local people to stand up and make a difference as we seek to turn the tide on these manageable diseases.

Hopes for 2014

With all the building works that we have undertaken over the last three years we are obviously growing into our new space so we are hoping that the start of the new year will provide some stability, however things are never dull at the Village of Hope and with our new registration we are looking forward to the challenges that 12 children will bring to our House Moms!

Our vision continues to develop and with opportunities opening up within the community. We are excited to see where that might lead and with Village of Hope occupying a six hectare site there are many options that we are keen to explore such as sustainable food gardening and maybe even our own sports pitch. However, our focus remains on the good work that God has called us to and we will continue to seek him for our direction.

Acknowledgements/Thanks

- The ThembaCare board continues to provide much needed guidance as we seek to serve the community we live in. This also extends to the members of the ThembaCareUK board who have supported us during the tougher times of the year in ways that are hard to put into words.

- Heartfelt thanks extend to the professor, tutors and students of the University of Stuttgart who once again have extended their support by not only designing but also coming to build our new children's unit and completed the short term volunteer accommodation which is a fantastic addition to our project.
- Our long and short-term volunteers who ensure that we continue to provide the amazing service to the children that we are called to serve both on site and in the community, this thanks also extends to the wonderful Mission Teams who visit us as well as the students from the HAN University who complete their internship with us.
- Support from our international funders, we can't name them all but their contributions both great and small mean that we have been able to continue and extend our work.

And lastly our wonderful staff without whom we wouldn't be able to provide service to the children God has called us to care for.

Tim Walker | Area Director, Thembalitsha Grabouw

Themba Training



Summary of 2013

Having to say good bye to two of our trusted trainers and seeing numbers of our trainees do well in running micro businesses, represent the highs and lows of our 2012-13 season. Themba Training is going through a lengthy time of transitioning and we are confident that at the end of 2014 this project will look substantially different!

Highlights/Achievements/Key Project Developments

- For a number of years we have successfully presented micro business training in predominantly the Crossroads, Phillipi and Nyanga suburbs of Cape Town. Our training/mentoring has brought hope and help to numbers of micro business owners and traders. During 2012 we trained 150 students and plan to train about 90 in 2013. Our hope is to continue with this training, yet with ongoing refinement and improvement of how we present this training.
- A definite highlight for both Patson and I was the invitation from FSAA to attend their annual conference on entrepreneurship in Helsinki end of September 2012. I was invited to present a paper at one of the sessions and was slightly intimidated to discover other speakers included two Cabinet Ministers as well as the South African Ambassador! My subject was entitled, *The curse of borrowing constraints for the poor living in the Cape Town townships*. We received outstanding hospitality and remain grateful for the opportunity to visit this great nation.
- A further highlight for us was the results of an extensive survey we conducted in June amongst students we trained January 2011 to December 2012. The survey revealed that a little more than 70% of our students are still in business. A number who attend the courses do not have established micro-businesses, therefore making the 70% statistic even more remarkable.
- Every single weekend Patson continues to escort students to farms in the greater Boland area to trade in predominantly new and second hand clothing. This has become a very lucrative exercise for many and we also use the opportunity to train our students "in the art of selling". Many generate more income during a 1.5 day period than an entire working week back home. For a number this has become their micro-enterprise and the weekdays are spent sourcing clothes and preparing for the weekend.
- At the end of April 2012 we opened a second training facility in Bellville. Our goal was to establish a computer training and security training center. We closed this facility end of August 2013 not having achieved the success we had hoped for. (See under Challenges)
- Key project developments include increased cooperation between us and other Thembalitsha projects. (See Hopes for 2014)

Challenges

- At the end of 2013 our formal relationship with FSAA will come to an end. For a number of years this organization has provided us with great friendship and financial support. FSAA adopted Themba Training as a short term project and provided support for a few years. In 2010 it was agreed to extend the support for a further 3 years till the end of 2012. Available funds enabled support for a further year (2013). Losing the support from FSAA is obviously a huge challenge for us and meant we had to implement a few changes.
- When your personal needs (for survival), and the needs of your dependents, exceed your income, life is tough. This is the reality of life for most who attend our micro business training course. Life is tough. We help our students set up micro businesses, or assist them to make an existing business more effective. We celebrate with them when good profits are generated, but for many the profit is consumed by the need to simply survive. Many do not re-invest into their businesses, and many simply do not save anything at all. This remains a key challenge and an issue which we have discussed and analyzed numerous times.
- As mentioned above, in May 2012 we opened a facility in Bellville with the financial support of GlobalBPO. We sourced numbers of PCs, prepared training material and attended courses to meet SETA requirements. However, sadly we had to call it a day and closed the facility for the following reasons:
 - We could not produce a certain certificate required by SASSETA for the Security Training, and do not have the finances to postpone this any longer.
 - We had very little interest in our PC courses. We were unwilling to open this facility at Mfesane due to security concerns and hence the move to Bellville. The surveys we conducted prior to launching this course indicated a tremendous interest and desire to attend basic computer courses. However, once we launched we discovered unwillingness amongst those surveyed to pay for transport to attend a course unless it leads to employment. We've had to go back to the drawing board and again because of financial constraints had to close the facility.

The above means we had to say good-bye to Lionel Padayachee and Malibongwe Nduku. Both have served as accredited trainers for 4-5 years.

Hopes for 2014

- Ongoing success with our micro-business (entrepreneur) training courses – as well as securing others to partner with us and provide financial support remains a key goal. The majority of our students require further training in a specific skill which will enable them to either set up effective sustainable enterprises, or be more "employable". Ultimately our goal is to "close the loop" between training and finding jobs for students, providing guaranteed employment (through interaction with prospective employers).
- We will be moving into new, larger and improved premises in Crossroads (Mfesane) end of 2013. We will be partnering with other Thembalitsha projects to use this excellent facility to present a variety of courses – including ECD, Sewing, Community Health and other training.
- Together with others in the Foundation we are convinced of the critical importance of improving the general standards of teaching in the ECD centers scattered all over the townships in South Africa. Many surveys have identified this as one of the critical issues facing our nation. We have been in discussions with *The Unlimited Child* and plan a systematic rollout in our areas in 2014 using Mfesane as the audit and call center hub.

Acknowledgements/Thanks

All of us at Themba Training would like to thank Grant Abernethy for the support received and friendship we enjoyed. We are sorry to lose our MD, wish him well for the future and trust that the seeds he planted in the Foundation will produce a magnificent harvest. A big thank you to Lionel and Malibongwe for the excellent way you served Themba Training!

Thank you to FSAA for seven excellent years partnering with and supporting us. You did not allow the vast distance between our countries to prevent you from making a difference in the lives of many people. We salute you!

Our ongoing thanks to Consol, GlobalBPO and GraySwan, for believing in us and supporting us.

Francois Heunis | Project Manager, Themba Training

Graceland Preschool



Summary of 2013

2013 has been a year filled with mixed emotions for Graceland Pre-primary. We have faced the challenge of losing funding due to difficult economic times and yet our support from the local farm owners' community and from amongst the parents continues to grow.

Highlights/Achievements/Key Project Developments

- We are currently receiving funding from the Department of Social Development (DSD) on a monthly basis. It has taken hard work to comply with DSD and we still have to report on a quarterly basis. We are just happy to have them partner with us in our mission.
- Imperial Managed Logistics funded a new laptop for the principal, a new staircase to the storeroom and the extension of our roof. We have plans to turn the storeroom into a library in order to use our current library as an additional classroom. The extension of the roof has prevented our children from walking through the rain when going to the toilet.
- All the ECD practitioners at Graceland have completed the daily programme course and we will soon be receiving a certificate stating that Graceland complies with minimum standards. The DSD has approved our application which means it is now a registered daily programme.
- In August, the principal of Graceland appeared on the TV programme *Dagbreek* on kykNet. As a result, *Kuier* Magazine also interviewed the Principal. *Kuier* is South Africa's 7th largest magazine, with a readership of 464 000 people.
- In July our children experienced their first theatre production, *Disney on Ice*. The tickets and the transport were sponsored by Travelstart. After the show, they were treated to an afternoon at the beach. For some of the children it was their first beach experience and the first time they had left Stellenbosch. This experience has given our children the opportunity to see that the world we live in is bigger than Devon Valley.
- IMA International is an international development business specializing in capacity building worldwide. A team from IMA International, led by Mick Howes, evaluated Graceland and they presented their findings

to us in April. Their findings concluded that Graceland is a well-run school, the parents are very happy and grateful that Graceland exists and that past parents saw significant changes in their children's behaviour at home and growth at school. Some of the delegates from IMA asked to stay in contact with us in the hope that they can learn from what we are doing and take it back to their country.

Challenges

- The community of Devon Valley is home to many children under the age of 2 years old. This is an age Graceland does not cater for and is not registered to do so. In order to accommodate children under the age of 2 years we would need another classroom. We have been wanting to turn our current storeroom into a library to use the current library as a classroom but we need a new storeroom to put our plan into action.
- The principal is also the 3 – 4 year old class teacher. The ideal would be for the principal to not have a class and be free to attend meetings, perform administrative duties and help develop other ECD projects within the Thembalitsha Foundation. Additional funding is needed for this to take place.
- We have recently identified cracks on the verandah floor. This allows water to seep through and the courtyard under the roof where the children play is now constantly wet. Funds are needed to fix this fault.
- Graceland children make use of Devon Valley Primary school's transport. It has been working well but if there are children who are not able to pay for the bus, they are asked to leave the bus. The primary school is also closed during holiday then our children have no way of getting to school. Graceland needs its own transport.

Hopes for 2014

- Mr. and Mrs. Ruest are organizing for our sandpit to be fixed. They will install pipes under the sand before bringing new/clean sand. This will allow us to not only have sand during summer but it will be able to withstand the winter rain.
- We are looking forward to possibly in the near future be able to turn our storage into a library and using the current library as a classroom for children under 2 years old. We won't be able to accomplish this task in 2014 but we will definitely be able to work towards it.

Acknowledgements/Thanks

Graceland continues to excel as a pre-primary school because of the partnerships we have within the Stellenbosch community. We are truly thankful for each person who has given of their time, funds or in kind to Graceland. With this said, we would like to highlight a few people who have made Graceland Pre-primary their own.

- Mr and Mrs Ruest are farm-owners who continue to give of their time and funds to make sure Graceland is a safe and happy environment, conducive to learning. Mrs. Ruest has also taken up a project that involves the parents and their children and fosters parental involvement in the school.
- Distell's IT department brings a cooked meal for Graceland once a week. They also regularly enjoy lunch time with our children.
- Devon Valley Hotel hosts our annual high tea at no cost, in addition to creating other fundraising opportunities for Graceland during the year.

- We would not be able to operate in the Devon Valley area if it had not been for Mrs. Berger (Seaton Farm's owner) who believes in what we do and has hosted our school on Seaton Farm since June 2008. We are very grateful for her support.
- Imperial Managed Logistics started taking an interest in Graceland Pre-primary School in June 2013. They immediately saw the need to extend the roof for the rainy seasons, a much needed laptop for the Principal/teacher and the opportunity to get involve with our long-term project to turn the loft into a library by funding a staircase that would be safe for children to use. They have also given of their time by coming to paint the school and spend time with the children on Mandela day.
- Gillian Swart (administrator for the Farm Owners Association of Devon Valley) has been our ambassador within the farm owners community. She is always ready to get everyone to support any event planned by Graceland Pre-primary.
- Our school makes use of Devon Valley Primary School's (DVPS) mini bus on a daily basis. Without a school bus our children would have no way of coming to school. We are very grateful to DVPS.
- Ever Nation Stellenbosch Church has a team of students who come out to Graceland on a weekly basis to tell bible stories and teach life skills.
- Travelstart donates to Graceland on a monthly basis.

Thank you everyone who has given to Graceland Pre-primary and partnering with us in bringing hope through education to the children of Devon Valley. This is the most important gift we can give to our children today.

In the words of Alfred North Whitehead:

'No one who achieves success does so without acknowledging the help of others. The wise and confident acknowledge this help with gratitude.'

Simone Van Der Berg | Project Manager, Graceland

School of Hope



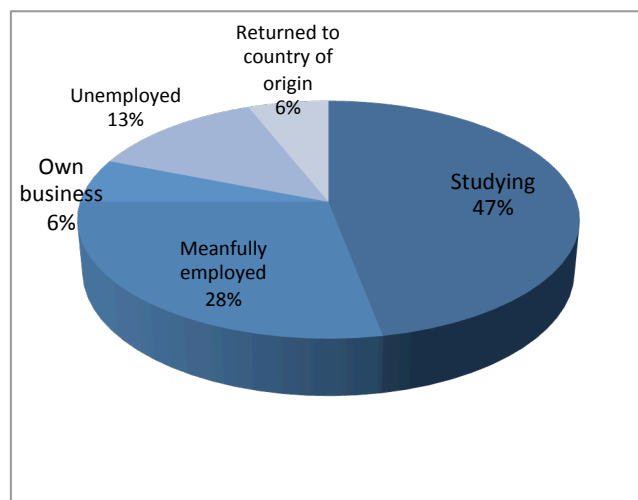
Summary of 2013

Creating and nurturing a culture of effective teaching and learning is the single most important consideration for the leadership of a school. At the School of Hope, this objective has also involved securing premises that would enhance teaching and create an environment conducive to learning. In 2013, current negotiations for new premises are taking us closer to the dream of expanding in secure premises than ever before.

Highlights/Achievements/Key Project Developments

- A total of 15 Grade 12 learners were admitted into the National Senior Certificate exams for 2012. 80% of the Grade 12's passed the November 2012 exams. Two more passed the supplementary exams in February bringing the total pass rate for 2012 to 93%. Between them the class achieved 5 Distinctions, 2 Bachelors passes and 5 Diploma passes.
- 47% are studying further. Fatimah Santon is enrolled at Stellenbosch University, studying Humanities (scholarship awarded by Stellenbosch University of R35 000). Destino Nzonzidi is studying Political Science at UNISA. Sebastino Nelson is studying IT at UNISA (Diploma). Thandiswa Deda is studying Auxiliary Social Work at Huguenot College in Wellington. She was voted Valedictorian of the Class of 2012 and was awarded R20 000 scholarship from the Thembalitsha Foundation, which paid for her studies this year.
- Pass rates

	2012	2011	2010
Grade 12	93%	100%	42%
Overall (Grade 9-12)	87%	84%	57%



Tracking our Alumni of 2012

- A total of 74 learners were enrolled by the tenth day of school, 2013. The waiting list at that time was in excess of 150 applicants and grew to over 200 by June 2013.
- The School of Hope is finally provisionally accredited by the Umalusi Council for Quality Assurance in General and Further Education and Training (www.umalusi.org.za). The process to achieve full accreditation continues.
- 75% of our teachers are currently registered with the South African Council of Educators, with two educators awaiting the outcome of their applications. This is an improvement on only 13% SACE registration in 2010.
- 44% of the staff was enrolled in postgraduate studies at UNISA and CPUT to further their qualifications in education as part of the staff development strategy.
- The position of school counselor was replaced by that of a full-time social worker in March 2013. This has added value in terms of our holistic approach to each individual learner's development.
- One of our strategic objectives is to get as many parents involved in their child's education as possible. In 2013 so far we have had 6 parent meetings. We have also started a support group for parents, run by one of our parents.
- In a continued effort to measure our impact over time, we held our first alumni ball. The School of Hope has been intentional about tracking the progress of its alumni and an annual event helps us to keep our ex-students engaged and involved with the school.
- In February we became aware of available premises half a kilometer away from our existing premises. The property is currently owned by the Association of the Physically Disabled (APD), who are looking to relocate to more convenient premises and reduce some of their operational costs. The School of Hope is currently negotiating the purchase price for the property with the Board of the APD.

Challenges

- The increased cost of groceries and the ever-increasing fuel price placed quite a burden on our budget.
- The premises restricted us to only 75 enrolled students.

Hopes for 2014

The Impact of a move to larger premises for the School of Hope means that we can increase the number of learners from 75 to 140. This would reduce our waiting list by at least 30%. The cost per child per annum will be reduced from R 33 333 (currently) to an estimated R28 000 in 2014. The additional facilities will enable us to offer a more balanced and varied programme that would include a greater emphasis on the creative arts and sport.

Acknowledgements/ Thanks

- The Western Cape Education Department subsidy allocation increased again in 2013 from R1 487 221 in 2011/2012 to R1 550 652 in 2012/2013. We are grateful for the financial and academic support they have provided to the School of Hope.
- Travelstart has donated R725 000 from December 2012 till the present and have pledged to donate a further R150 000 during 2013. Their support will continue into 2014. Their confidence in and appreciation for the school is a constant source of inspiration to us. Thank you to Stephan Eckberg and his remarkable team of Angels!

- Wings of Support (KLM) donated R87 000 in 2012 and have pledged an amount of R57 000 for the year 2013. Thank you to Angela Van Der Burgt (WOS Board member) for the care and support.
- Jenrad Cooperation donated R10 080 in July, thanks to Rodney Govender who nominated us for the donation.
- Inkomba Energy donated R10 000 towards the Denver Andreas Award which makes it possible for one of our Grade 12 learners to study further. Thank you to Anton Badenhorst (CEO), for his consistent support over time.
- John and Rona Miller, senior pastors at His People Church, cycled all over Europe and raised over R20 000 for the School of Hope. Thank you for your enthusiasm and inspiration.
- We have also received funding from Thembalitsha USA, Lewis stores, His People West Coast, and a number of individual donors who form part of our 500Club as well as past volunteers and donors from Ireland, Dubai, Germany, Holland, New Zealand and the USA. Thank you to each and every one of you who form part of our great global family of supporters.

Laura Collura | Project Director, Education

